



Summary

Improving Cultural Intelligence, verbal and non-verbal communication will improve international teams. Once people understand and improve their CQ, they will be better equipped to work within and lead diverse workgroups. Managers of tomorrow will need to unite team members from various backgrounds and cultures; more importantly, the different cultures and norms of the team members will need to be deciphered and used for the greater good of the team.

Similar to the collaborative multinational peace efforts carried out by the United Nations, or the global manufacturing and sales practices of Honda, companies can achieve more if team members and management understand and build off of each other's strengths, culture, and norms. Diverse teams will only succeed if dissimilar team members work together and CQ is the solution.

